



Website Terms of Use

Last updated: 12 October 2026

1. About these terms

This website is operated by National Mental Health Consumer Alliance (ABN 51 670 746 024) – also known as NMHCA or the Alliance.

These Terms of Use apply when you access or use the NMHCA website, including any resources made available through it.

By using the website, you agree to these terms. If you do not agree, please do not use the website.

Our collection and handling of personal information is governed by our [Privacy Policy – insert link].

2. Using our website

You may use the website for lawful personal, professional and organisational purposes consistent with the work of the Alliance.

You must not:

- use the website in a way that breaches any law or infringes another person's rights;
- interfere with the operation or security of the website;
- introduce viruses, malicious code or other harmful material;
- use automated systems to collect substantial amounts of website content without our permission; or
- misrepresent your identity or your relationship with the Alliance.
- We may restrict or suspend access where reasonably necessary to protect the website, its users or the Alliance.



3. Information and resources

The website provides general information and resources to mental health consumers.

Unless we expressly state otherwise, website content:

- is general information only;
- does not constitute medical, clinical, legal, employment or other professional advice;
- is not a substitute for advice that considers a person's or organisation's particular circumstances; and
- should not be relied upon as an emergency or crisis response.

We take reasonable care when developing and publishing content, but information may change or become outdated. You should exercise your own judgement and, where appropriate, seek advice relevant to your circumstances.

4. Intellectual property and use of resources

Unless otherwise stated, the Alliance owns or has permission to use the content on this website, including text, graphics, logos, publications, videos and downloadable resources.

You may:

- view and download NMHCA resources for personal, professional or organisational use;
- share NMHCA resources in their complete, original and unaltered form; and
- copy, reproduce or republish all or part of an Alliance resource, provided that the Alliance is clearly acknowledged as the source.

Unless you have our prior written permission, you must not:

- adapt, modify or misrepresent the Alliance's content or resources;
- remove any copyright, attribution or other notices;



- sell NMHCA content or incorporate it into a product or service offered for sale; or
- present the Alliance content as your own.

When reproducing or republishing NMHCA content, you must include the title of the resource, identify the National Mental Health Consumer Alliance as the source and, where practical, provide a link to the original resource on the Alliance's website.

Material identified as belonging to another person or organisation remains subject to that owner's rights and any conditions they specify.

The Alliance's name and logo must not be used in a way that suggests endorsement, partnership or approval without written permission from the Alliance.

5. External links and third-party services

The website may contain links to external websites, resources or services. These links are provided for convenience and information.

Unless expressly stated, linking to an external resource does not mean that the Alliance endorses the organisation, information, product or service. We do not control external websites and are not responsible for their content, availability, privacy practices or security.

Your use of a third-party website or service is subject to that provider's terms and policies.

6. Events

Some events may have limited capacity or require advance registration. Registering for an event does not guarantee attendance where capacity limits apply.

The Alliance may make reasonable changes to an event, including its date, time, format, speakers or program. The Alliance may also cancel an event where necessary and will take reasonable steps to notify registered attendees.



7. Website availability

The Alliance aims to keep the website accurate, secure and available. However, we cannot guarantee that access will always be uninterrupted, error-free or free from harmful components.

We may update, suspend or withdraw all or part of the website where reasonably necessary, including for maintenance, security or operational reasons.

8. Responsibility and liability

You use the website at your own discretion and are responsible for decisions you make based on its content.

To the extent permitted by law, the Alliance is not liable for loss arising from:

- reliance on general website information without considering whether it is appropriate to the circumstances;
- temporary interruption or unavailability of the website; or
- an external website or third-party service linked from our website.

This section does not exclude or limit liability that cannot lawfully be excluded or limited, including rights available under the Australian Consumer Law.

9. Changes to these terms

We may update these terms from time to time. The current version will be published on the website with the date it was last updated.

10. Linking to this site

Individuals and organisations are welcome to link to this site, provided that in doing so they do not use any trademarks featured without permission. The Alliance and any associated logos are protected. Use of any NMHCA intellectual property by persons, including their reproduction on other websites without appropriate authorisation is not permissible. Users of this site must not link to



this site from a site or in a manner which disparages the reputation of the Alliance, any related entities or stakeholders.

11. Governing law

These terms are governed by the laws of Western Australia and applicable Commonwealth laws.

You and the Alliance submit to the jurisdiction of the courts of Western Australia and any courts entitled to hear appeals from those courts.

12. Contact us

If you have a question, concern or complaint about the website or these terms, please contact us by emailing admin@nmhca.org.au or call 1300 001 581.

Ends.